

# Product Change Notice

#### PCN NO: G08-0000028

Issue Date: 05/17/2021

#### Product(s) affected:

Model Name	Description
WMP-24C/WMP-24F	Current Panel controller is EOL, a new Panel controller is
	implemented to change

#### **Reasons of Change:**

Current optional Panel controller Novatek, NT68856 is EOL, a new Panel controller Realtek, RTD2486 is implemented to change

## **Description of Change:**

Item	Before change	After change
Solution Vendor	Novatek	Realtek
Controller model	NT68856	RTD2486
Interface	DP	DP
Support Resolution	1920*1080	1920*1080
OSD Style	Input DVI Input 1920x1080@60.9Hz V1.00 CF 2018-03-06	HDMI 1920x/080/859.9Hz HDCP Disabled

### Impacts on Quality or Reliability:

No

# **Customer Impacts and Recommended Actions:**

Video in OSD style change ,Wincomm will provide sample for test.

# **Contact information:**

sales support@wincomm.com.tw

#### Sample Order/Implementation Date:

Ready to deliver date: 07/9/2021

Model Name	Part NO	Order to
As in product(s)	Consult sales account manager for	sales support@wincomm.com.tw
affected list	specific part number	

**Customer Acknowledgement of Receive:** Wincomm requests your acknowledgement of this notice. Please contact your sales manager to grant approval or further information. Wincomm will deem this change notice accepted unless specific accepted conditions are received via an email to your contact window within 30 days from the date of this notice issued.